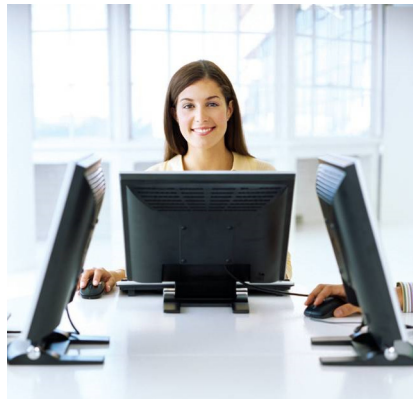# PRIME WORKS
SOFTWARE SOLUTIONS

STAND ALONE AUDIT COMPLIANCE MODULE

The **PrimeWorks® Audit Compliance module** is a software package developed & geared towards assisting Bus & Coach operators in maintaining a register of Incidents, Accidents, Customer Feedback (Complaints), Early-Late Running & Lost Property.

For NSW Metro, Outer Metro and Regional Rural Contract operators, a TfNSW Reporting Add-on can be purchased to streamline and greatly assist with MOR and Monthly KPI Reporting to Government.

With over 30 years' knowledge and experience in supporting the Bus & Coach Industry in Australia, PrimeWorks® will "ensure continuity for your industry".

System Features

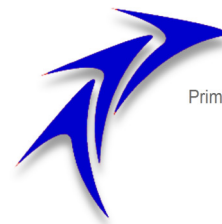The system will assist operators with providing registers to record the following:

- Incidents
- Accidents
- Customer Feedback (Complaints)
- Customer Feedback
- Early/Late Running
- Drug & Alcohol Testing
- Workplace Injuries
- Staff Training Courses
- Checking Driver Authority

Advantages of the system include:

- Cloud Hosted solution: Your data is accessible by you or nominated staff from any device with an internet connection
- Can integrate with TfNSW Reporting to assist with your material compliance obligations with TfNSW
- Monthly Subscription Fee: We do not charge large up-front license fees. Our monthly fee includes data hosting, license to use the product, all support (phone and email), nightly and weekly offsite backups, all program updates, attendance to group user training courses.

System Requirements

- OS: Microsoft Windows XP or above
- Broadband internet connection
- Microsoft SQL Server Express (free download) or above
- Microsoft Excel
- Microsoft .NET Framework 3.5 (free download) or greater